

10.04.2018

The Future Rep Visit



# DOING BUSINESS IS GETTING TOUGHER

# PHARMA COMPANIES NEED TO FIND EVERY OPPORTUNITY TO PRESCRIBE THEIR BRANDS



## ACCESS CONTINUES TO DECLINE

less time

more paperwork

sunshine act

consolidation of practices

ACA shifting to value-based outcomes

reps not a source of new information



# INFLUENCE USED TO BE BASED ON REACH AND FREQUENCY OR PERSONAL SALES

## NOW INFLUENCE OCCURS AT ALL TOUCHPOINTS FROM WHAT INFLUENCES, WHERE TO INFLUENCE AND WHEN TO INFLUENCE

SALES REPS ARE EXPECTED TO HAVE DEEP KNOWLEDGE OF THE CUSTOMERS AND THE MARKET LANDSCAPE

## TO DEMONSTRATE INFLUENCE, REPS NEED THE TOOLS TO ANTICIPATE RELEVANCE



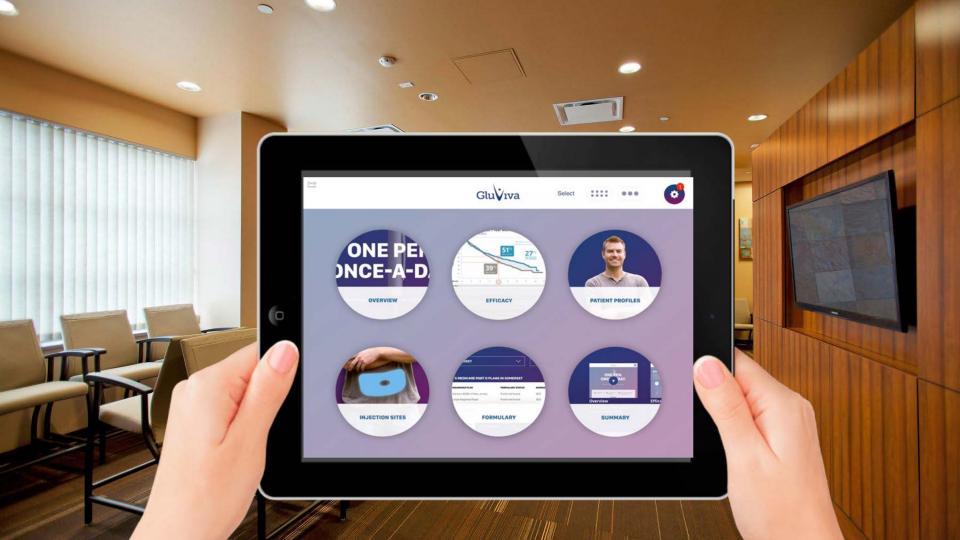
A LOOK INTO THE FUTURE...







		Suggestions	Done
	Send Email	Carton, Sydney	
	2	Send approved email 2017.10.18 000 Data Load Email 2017.10.18 000	9
	Call Detail	Posted yesterday	Dismiss   Mark as Complet
	Call Detail		Score
	2	Summerson, Esther	
		Send Safety Speaker Program follow up email.	
	Schedule Call	HCP attended the Safety Speaker program on 2017.10.02.  Posted yesterday	Dismiss   Mark as Complet
		G Posted Vesterday	
	2	-	Score
	Insight		
	<b>^</b>		
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1			
-	Normal Urgent		
	Urgent		



# BRAND SUPPORT AT A PUSH OF A BUTTON

GluViva

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## WHEN ALL THE EVA MODULES WORK TOGETHER

- 1. EVA plans their day
- 2. Informs them on "Next Best Action"
- 3. Then adds a suggestion in Veeva
- 4. Based on the suggestion they train themselves before the visit
- 5. Then they have EVA record the call



#### WHAT ELSE CAN EVA DO?





SMART ASSISTANT DEVICES



TEXT OR CALL

TRAINING



APP OR WEBSITE





PREDICTIVE MODEL/ NEXT BEST ACTION



SCHEDULING UPDATES



CALL RECORD MANAGEMENT



HCP

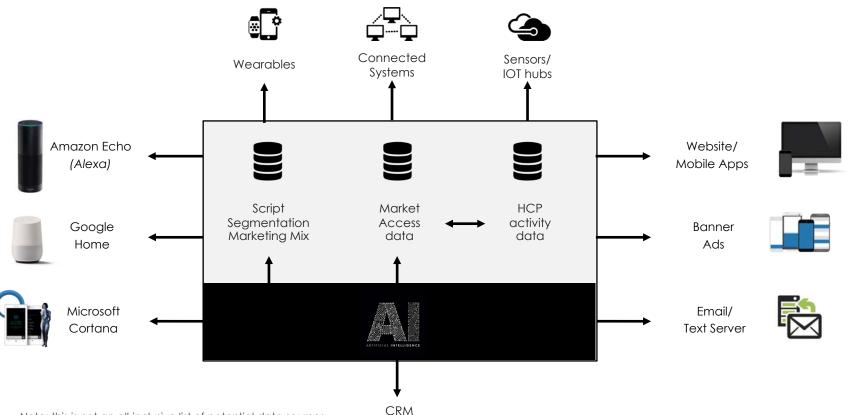
GEOLOCATION/ DIRECTIONS



STATUS UPDATES



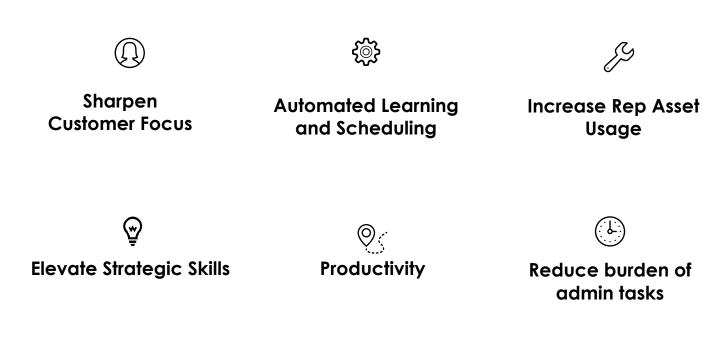
#### **AI-Powered Ecosystem**



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### **Benefits of AI-Powered Sales Reps**

DRIVING IMPACT THROUGH ANTICIPATED RELEVANCE







INTOUCH GROUP

# THANK YOUGROUP"





## Contact Us

IF YOU HAVE QUESTIONS, PLEASE CONTACT:



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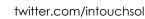


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