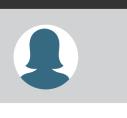
The OptimizeRx Mission

We aim to create a more informed and empowered healthcare community by developing new technology solutions that help people start and stay on life-impacting therapies

We accomplish our mission by connecting providers and patients to life sciences treatment information and support within our *Therapy Initiation and Persistence Platform*



We build digital point-of-care ecosystems that deliver measurable value

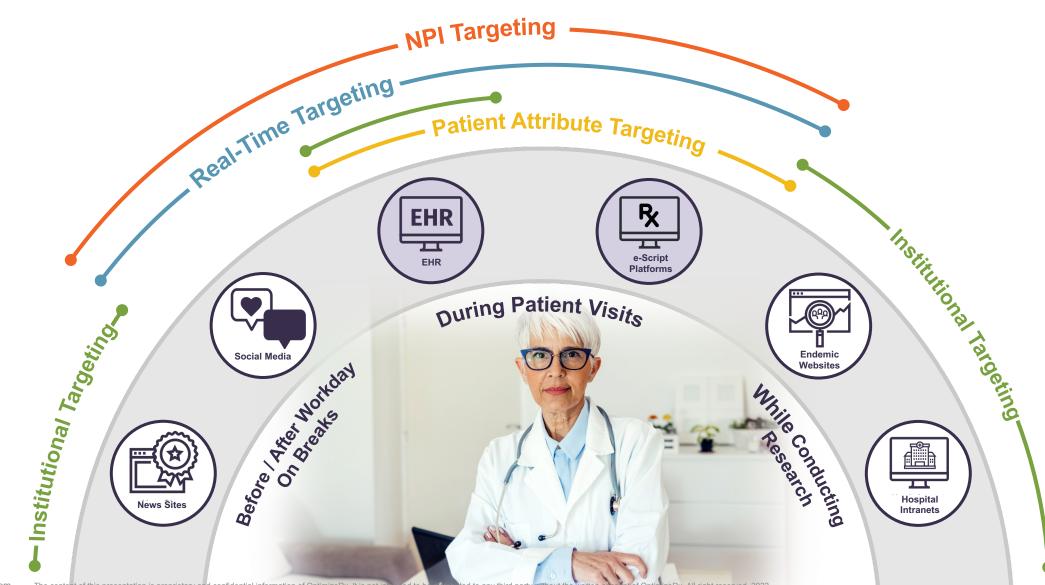
Our platform activates your customers and creates measurable impact for your brand

- Did your script volume increase?
- Are new prescribers choosing your brand?
- Are you penetrating new geographies?
- Have prior authorization submissions increased why are payers denying requests?
- How many patients are utilizing your adherence programs how engaged are they – how satisfied?



Defining the care delivery workflow

Digital engagement channels throughout the HCP customer journey





Pulsing the Doctor-Patient Care Conversation



- Only 39% of surveyed physicians routinely talk to patients about affordability options (for specialty medications)¹
- **73**% said this was due to **lack of visibility** into medication costs / what is covered by their insurance plan¹
- 62% of surveyed physicians don't consistently enroll patients in assistance programs (top reason, "it's hard to keep up with the various programs)¹

OptimizeRx survey found that physicians would make a different therapy choice for one out of three patients if medication access was not a factor, and physicians had to change their treatment plan in one out of four patients due to medication access challenges.1

The **top three types of information** and the percentage of surveyed physicians who want more of this information:²

- Patient affordability 48%
- Prior authorization (PA) process 43%
- Patient eligibility 33%

1. Bridge the Gap in Therapy Initiation (OptimizeRx Survey / Infographic, March 2022; 2. Every Message, Everywhere, All at Once (OptimizeRx Survey / White Paper, March 2023)



It's not just what brands say and what channels they use, but when they say it.

When the HCP is reviewing the chart.

When the HCP is considering the treatment option.

When the HCP is are trying to access the medication.

69% want information that they can share with the patient¹

52% want patient affordability program informaiton¹

45% want formulary information, including formulary changes, for the company's product¹

Physicians don't just need information that's highly relevant and personal, they need it at the time that's most helpful and tied closely to the patient's visit.



Physicians are receptive to workflow technology tools to improve patient access and adherence.

What additional tools do HCPs want inside of their EHR workflow?¹

84% | File PAs more easily

78% | Determine if a drug is affordable and covered for my patient

83% | Easily access copay programs

81% | Automate the specialty or hub enrollment process

74% | Notifications when a patient does not fill their prescription

Observations

- CMS' Real-Time Benefit Tool Final Rule = RTBC EHR integrations; data gaps impact HCP adoption
- In-workflow indicators and alerts; increasing awareness and utilization of support programs
- Leveraging real-world data (RWD) and artificial intelligence (AI); aligning support messaging to key milestones and intervention points within the care journey



Making an Impact: When Relevant Patient Support Information and The Patient Journey Align

Case Study 1:

Increasing Awareness of Support: Preventing Patient Non-Adherence

- A mature brand wanted to prevent therapy non-adherence due to a known gap in coverage by helping offset the cost through their affordability patient support program
- However, providers were unaware when patients would experience this coverage gap, so they struggled to proactively flag eligible patients and enroll them into the financial support program
- The brand applied AI to real-world datasets to predict the exact point-in-time when patients were likely to experience this coverage gap, then delivered brand-specific financial support information to their treating physician directly in the EHR.
- The results: 27% of HCPs enrolled a patient for the first time

Case Study 2

Optimizing Therapy Initiation: Limited Pharmacy Networks

- A launch brand was leveraging their sales reps & brand website to educate and inform HCPs that prescriptions for the product could only be sent to a limited network of pharmacies
- However, 40% of the brands prescriptions were being sent to pharmacies outside the brand's limited distribution network of pharmacies
- The brand activated alerts within the ePrescribe workflow to inform the HCP at the time of pharmacy selection that this brand could only be filled at specific pharmacies – enabling faster access to an in-network pharmacy
- The results: 93% of the brand's prescriptions were sent to a pharmacy within the limited network

Key Takeaways

Less selling, more information

HCPs are actively seeking information across a wide variety of digital and inperson channels – but they want more information related to patient eligibility, affordability, and access.

Timing is everything

Access marketers need to revisit where and when they are engaging healthcare providers (HCPs), as well as how they can best deliver the information HCPs are seeking: personalized, actionable, therapeutic, and access-related content.

HCPs want more tools in their toolbox to simplify access

Given the costs and burden HCPs continue to face when helping patients access and start on treatment, it's time to shift our focus toward technology solutions that directly address the challenges and needs of prescribing physicians.